

**From:** Jannumber9@aol.com@inetgw  
**To:** Microsoft ATR  
**Date:** 12/6/01 9:44pm  
**Subject:** RE: Microsoft's Position in the OS / PC Market

To Whom it May Concern,

As a PC owner, I am less than thrilled with Microsoft's ability to force me to accept their Windows-XP operating system on my new PC, and with it, their police-state-tactics imbedded in the Operating System. Not only do I feel it a violation of my personal privacy (to allow them to run software on my machine that essentially permits them access to anything and everything I have installed), but I am very annoyed at the performance degradation of all this policing software.

I am a law abiding citizen, who does not steal software products, so why should they have the right to force me to accept an agreement to run the only choice any home PC user really has - Windows (in whatever version they choose to provide), and at the same time add all their strong-arm-tactics built into their Operating System! I am truly sorry I did not buy my new PC before they switched over to this new Windows-XP. What does XP stand for? "eXtra Paranoid (Bill Gates)"?

Please view the Microsoft Corporation as the 10,000 pound Gorilla it really is. Someone needs to protect the customers from their position as the "only game in town - so take it or leave it" attitude. Please force them to back off! To open up their operating system so that customers such as myself can turn off the nonsense that eats up resources (Disk Space, CPU usage, Memory).

I suggest you go to your local PC store (Gateway, CompUSA, whatever), and try to buy a PC without Windows-XP. You can't find one - trust me. Then, when you get it home, read the agreement that Microsoft requires you accept, if you want your new PC to work at all after 30 days! Perhaps this will show you what they truly are about.

I wish I had a choice.

Thank you for your time,  
Sincerely,

Janet Sinclair

**CC:** Jannumber9@aol.com@inetgw